



STEVEN L. BESHEAR
GOVERNOR

COMMERCE CABINET
DEPARTMENT OF PARKS

MARCHETA SPARROW
SECRETARY

ROUGH RIVER DAM STATE RESORT PARK
450 LODGE ROAD
FALLS OF ROUGH, KY 40119
270-257-2311
270-257-8682

JAMIE LINK
DEPUTY SECRETARY
ACTING COMMISSIONER

To: Mr. Ronald Bergeron, Jr.
Bergeron Emergency Services, Inc.
19612 SW 6th Place
Pembroke, Fl 33332

Dear Mr. Bergeron:

I would like to thank you and your people for managing to work through all the bad weather, one bad crew, and other delays in helping to get our State Park back in a working condition.

This has been a tough start to a resort season and the ice storm was bad enough when we had to take on the second storm with a lot of damaging winds.

Once your people got lined out and were able to start work they did an effective job and worked closely with our maintenance people to get the Clean-up completed as quickly as possible and the work was completed with as little inconvenience to our guest, as possible, and we appreciate their efforts in this area.

We recommend your people because they were good communicators when there were too many chiefs and not enough information to provide good directions during a very difficult time. Your people endured and provided good support and got the job done in a professional and timely manner.

Like Mr. Higdon, we would give a strong recommendation to your companies handling of this situation and recommend your company as capable of getting the job done in the future.

Sincerely,



Chuck Tempfer
Park Manager