



3650 N.E. 12th Avenue • Oakland Park, Florida 33334 • 954.630.4200 • [www.oaklandparkfl.org](http://www.oaklandparkfl.org)

January 31, 2018

Dear Mr. J.R. Bergeron,

On Behalf of the City of Oakland Park, I would like to commend you on a job well done. Hurricane Irma, which made landfall in September 2017, was one of three hurricanes to hit the United States within a few weeks of one another, which has never happened in the history of the United States. With resources stretched from Texas to Puerto Rico, Bergeron Emergency Services, Inc. (Bergeron) had a representative at our Public Works offices the next day ready to assist the City with equipment and personnel as needed.

Bergeron worked diligently to assist our field personnel, the City's monitoring contractor, and staff with all facets of the operation. Because of the relationship between our City and Bergeron, we were able to maximize our request for emergency reimbursement from FEMA and the State of Florida during this declared state of emergency. Your adherence to all Local, State, and Federal guidelines helped us tremendously with issues that might have otherwise been unsuccessful or overlooked. Bergeron communicated daily with the City and made themselves flexible to the changing day to day operations throughout the City of Oakland Park.

Bergeron's experienced team was very thorough in their explanation of the FEMA debris removal process and the key controls that would be implemented to protect our reimbursement potential. Within twenty-four hours of Notice to Proceed (NTP), Bergeron mobilized five cut-and-toss crews to open the main roadways throughout the City. Within seventy-two hours following landfall, Bergeron mobilized enough pick-up and haul crews to have the City cleaned up in forty-five days with two full passes.

In closing, I would like to thank you and your staff for working so closely with our staff to return our City back to normal operations as soon as you did. It would be my pleasure to recommend your company to anyone who may suffer from a similar unfortunate circumstance in the future.

Should you need additional information regarding your outstanding response, please contact me at (954) 630-4458 or [albertc@oaklandparkfl.gov](mailto:albertc@oaklandparkfl.gov).

Sincerely,

Albert J Carbon III, P. E.  
Public Works Director  
City of Oakland Park, Florida